Terms & Conditions for Localsearch "Customer Survey Promotion"

By entering the Localsearch Customer Survey Promotion, you are accepting these Terms & Conditions. This competition is a game of chance, managed and operated by Localsearch Operations Pty Ltd "Localsearch" (ABN 64 130 550 971).

1. Entry Guidelines

- 1.1. All entrants must be an existing Localsearch customer with a registered ABN or ACN in Australia, reciprocate of the customer survey promotion survey link, and purchase one of the following products from Localsearch at the time of the promotion closing
 - a. Website
 - b. Website and/or Email Hosting
 - c. Search Engine Marketing (SEM)
 - d. Search Engine Optimisation (SEO)
 - e. Social Media Marketing
 - f. Localsearch Online/Directory Advertising
- 1.2. Only one entry per customer will be accepted.
- 1.3. To be eligible, entrants must answer all questions in the survey link to the best of their knowledge and in all honesty.
- 1.4. The promotion closes 3rd of October at 12:00pm.
- 1.5. The first draw will be made on Friday the 25th October at 12:00pm.
- 1.6. The winner of the first draw will be contacted via phone, and if failing to reach them, an email notification will be sent. The results of the promotion will not be published.
- 1.7. The first drawn winner will have 5 business days from date of notification to claim their prize from Localsearch. Once 5 days has elapsed, they will forfeit their claim of the prize and a redraw will occur.

2. Prize Details

2.1. The prize is a Localsearch website with a retail value of up to \$5,039. The website will be built in accordance with the Localsearch Terms and Conditions available at https://business.localsearch.com.au/legal/

2.2. This prize is non-transferable or exchangeable and cannot be taken in cash.

2.3. If the winner has built a website with Localsearch within the last 12 months from the date of the last draw, a substitute non-cash prize may be arranged at Localsearch's sole discretion in agreement with the winner.

2.4. Hosting and support is <u>not</u> included in the price of the website prize. Hosting and support must be purchased from Localsearch, and will be charged to the client when the website prize is made live and available on the internet at our then current pricing for Hosting and Support in accordance with the Localsearch Terms and Conditions available at <u>https://business.localsearch.com.au/legal/</u>

2.5. The winner agrees to cooperate with requests for information to complete the prize website within a reasonable amount of time. Localsearch reserves the right to cancel the prize if the website build process, in accordance with our website terms and conditions at https://business.localsearch.com.au/wp-content/uploads/2019/07/Module-1-Digital-Services-V-1.4-.pdf exceeds a 6 month timeframe due to the winner's non-cooperation.

3. General

3.1. Localsearch reserves the right to verify an entry or entrant and disqualify an entrant deemed to not meet these Terms & Conditions.

3.2. All entries and information submitted becomes the property of Localsearch. Please refer to our privacy policy for further information at https://business.localsearch.com.au/wp-content/uploads/2018/09/Localsearch-Privacy-Policy.pdf

3.3. Localsearch reserves the right to modify, suspend or terminate this competition without notice.

3.4. Localsearch is not liable for any loss (including loss of opportunity) or damage (including, but not limited to, direct, indirect or inconsequential loss) or personal injury in relation to this competition, or the use of, or participation in, the prize.

3.5. The prize can only be claimed by a current Australian Localsearch client with a registered ABN and ACN in accordance with clause 1.1. The prize cannot be hosted outside of Australia.

3.6. These Terms & Conditions will bind this and any future entry by you into a competition by Localsearch and may be updated from time to time.